

Finding a medical health provider



- 1 Visit the UnitedHealthcare Shared Services (UHSS) website at: whyuhc.com/uhss



Home

UnitedHealthcare Shared Services

This website provides details about the UnitedHealthcare provider network(s) available to you. Scroll down to view other valuable programs and services available to support your needs.



- 2 Under **Search for network providers**, select the provider network shown on the back of your ID card.

Search for network providers

The doctors and facilities in our plan networks have agreed to provide services at a discount, which may help lower your health care costs.

Your member identification (ID) card will show the plan network being offered. Using the list below, select that plan's network link to find a medical provider or health care facility in the network.

[Search the provider network: Choice Plus](#) 

[Search the provider network: Options PPO](#) 

[Search the provider network: Select](#) 

[Search the provider network: Core](#) 

[Search the provider network: W500](#) 

W500 network is an additional network benefit available only with the UnitedHealthcare Core Network. Verify the network being offered as shown on your member ID card.

[Search the network: Behavioral Health](#) 

Please check your plan documents to confirm you have direct access to UnitedHealthcare Behavioral Health providers within your plan.

You will get the following pop-up box:

You are now leaving our website.

Links to other websites are provided for your convenience and we are not responsible for the site's content. Information is presented without any warranty as to its reliability, accuracy, accessibility or usefulness.

Close

Continue 

Click on **Continue**. This will take you to the online provider directory for the provider network selected.

- 3 Type an address, city and state, or zip code and click **Select** to set your search location.

Choose a location

Select the area where you live.

Location

Select

- 4 Enter a key word or name to search. You can also browse for care by category – primary care, specialists, supplies or facilities.

Find care

Search by name, procedure, or condition
Search for your keyword here

Location
Chicago, Illinois

Browse for care by category

AllPrimary CareMedical SpecialistsHealth SuppliesFacilities

Common provider searches

Primary Care >
Primary care providers
Primary care provider groups

Medical Specialists >
Dermatologists
Physical therapists
Ear, nose and throat
Gastroenterologists

Health Supplies >
Diabetes support
CPAPs
Mobility support
Braces and splints

Facilities >
Urgent care clinics
Hospitals
Labs
Imaging centers
Convenience care

Browse for care by category

AllPrimary CareMedical SpecialistsHealth SuppliesFacilities

Primary care providers View all (200+) >

Premium Care



Whitney Alston, MD
Obstetrics & Gynecology
★ 5.0 (4)
2.5 miles

Premium Care



Ariel Reuven Katz, ...
Internal Medicine
★ 5.0 (1)
4.0 miles

Premium Care



Vanessa Claire Arc...
Obstetrics & Gynecology
★ 4.6 (9)
3.6 miles

Premium Care



Sivakami Thayu, MD
Internal Medicine
★ 4.2 (40)
2.5 miles

Premium Care



Lara Kathryn Nicol,...
Family Practice
★ 4.2 (5)
4.9 miles

All primary care providers >

Search results will display all providers within 5 miles of the location or zip code, with preferred providers listed first. You can use the Filter Options to further refine your search.

Search by name, procedure, or condition
Primary care providers

Location
Chicago, Illinois

Filters

Distance: 5 miles

Patient reviews

Specialty

Language

View map

1643 provider results for Primary Care

Compare & Share ☐ Sort: Preferred providers

Understanding your search results

Search results show basic information about the provider including network status, physical address, phone number, Premium provider status, Healthgrades rating, and if the provider offers virtual visits.



Whitney Alston, MD
Obstetrics & Gynecology
☐ Offers virtual visits
[2535 S Martin L King Dr](#) • 2.5 miles
[Chicago, IL 60616](#)

 Premium Care Physician

 5.0 • 4 Reviews

In-network

Call to schedule: [312-842-7117](tel:312-842-7117)

Individual providers

When you click on an individual provider, you will see a brief biography, patient reviews, specialties and areas of expertise, education and hospital affiliations. You can also view location(s) in which the provider practices as an in-network provider.

Note –you must receive services at a location shown to be in-network for the individual provider.



Premium Care Provider

When you see the blue hearts, you can be sure that the physician meets the quality criteria for safe, timely, effective and efficient care.

About Locations Quality

Biography

Dr. Whitney Alston, MD is an obstetrician gynecologist in Chicago, IL. She specializes in Obstetrics & Gynecology.

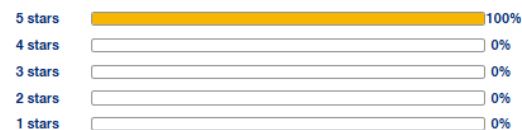
Gender	Languages	Race	Ethnicity
Female	English	Not available/unknown	Not available/unknown

POWERED BY
healthgrades.

Patient reviews

Overall experience

5.0 (4 reviews)

Provider specialties

Obstetrics & Gynecology

Areas of expertise

Not available/unknown

Education

Medical Doctor (MD)

Cultural competency training 

Not available/unknown

States where provider is licensed

Not available/unknown

Hospital affiliations

- Advocate Christ... >
- Advocate Trinity... >
- St Bernard Hos... >

Facilities

When you choose Facilities in the initial search, you can search for hospitals, urgent care centers, convenience care clinics, labs, and imaging centers. Selecting a specific facility will show locations, contact information, services provided, physician directory, etc.

**Northwestern Memorial Hospital**
General Acute Care Hospital ✓ In-network

[Directions](#) [Call](#) [Website](#)

[Locations](#) [Physician Directory](#) [Quality](#)

Locations (1) [View on map](#)

251 E Huron St Ste 5-704
Chicago, Cook County, IL 60611
(1.1 miles)

Contact

Primary phone
(312) 926-2000

Appointment phone
Not available/unknown

Emergency phone
Not available/unknown

After-hours phone ⓘ
(312) 926-2000

TTY
711

<https://www.nm.org>

Preferred facility
• Designated Diagnostic Provider ⓘ

Services

Offers virtual care
Not available/unknown

Languages spoken by office
English

Languages spoken by interpreter
Not available/unknown

PCP services available
No

In-network start date
03/01/2026

Offers evening appointments
No

Accountable Care Organization
Not applicable

Accessibility
Parking, Restroom, Exam table/scale/chair, Exam room, Interior building, Exterior building

Practice limitations
All ages

Specialties offered by this In-network facility ⓘ
Anesthesiology - **Yes**
Emergency medicine - **Yes**
Hospitalist - **Yes**
[+4 more](#)

Helpful tips when searching for a provider

- If a provider search returns no results, that provider is most likely not contracted (in-network) at the individual level.
- Individual clinicians may not be in-network even if a group practice is displayed as such.
- It is recommended that you call the provider's office to confirm participation with the UnitedHealthcare network shown on the back of your ID card before making an appointment.

Questions?

Call the member service number on the back of your ID card.

